

Client Name

Contact information

Summary of Qualifications

I am a Corporate Security Executive whose earlier career as a decorated U.S. Secret Service agent informs my extensive knowledge of high-level security protocols. I direct security measures at NYC's iconic World Trade Center, where I ensure the safety of the physical facility, as well as implementing cutting-edge technology to mitigate threats. Additionally, I project manage security buildouts from due diligence through installation. During my tenure with the Department of Homeland Security, I managed multiple financial investigations, as well as assessing potential risk and securing events attended by the president and global VIPs. I am adept at putting in place business continuity, crisis management and cybersecurity plans to proactively address threats.

Career Highlights

- Identified security breach in WTC's building access system & responded by replacing system, enacting closer inspection of vendor processes, while mitigating impact to tenants
- Reduced security personnel turnover from 120% to 16% within a year of my hire by introducing management style based on respect & support
- Managed security for high profile events that included the Clinton Global Initiative & the United Nations General Assembly
- Implemented pre-occupancy procedures at WTC in response to COVID19 Pandemic
- Built security program for WTC Tower 3 from ground up to include focus points for >400 CCTV cameras, needs-assessment purchases & employee training
- Secured contracts fiber optic connectivity that enables views of 3 WTC towers at central location
- Provided advanced security & protection for President Bill Clinton during domestic & international travel, as well as for dignitaries on U.S. soil, including advance operations for high threat level dignitaries
- Recipient of multiple US Secret Service awards, Medal of Honor & Director's Citation for actions related to 9/11 & commendations from American Express, MasterCard, among other financial institutions
- Presented at Bank Administration Institute, Annual Conference; 47th Street Business District Association; Merrill Lynch; Security Division of Fordham University; CGI: Clinton Global Initiative regarding protective intelligence, trends in financial fraud, identity theft & executive protection protocols

Professional Experience

Companu Name, Inc.

2017 - present

Director of Security

- Direct physical & electronic security for >7M sq. ft. Class A office space with 160 direct reports (security professionals, maintenance crew & technicians) & >\$10M budget for equipment, training & operational expenditures in union & non-union environment
- Implement procedures & technology to ensure safety throughout multiple properties
- Review emerging technologies & advise c-suite on upgrades to surveillance camera systems, access systems, biometrics & x-ray machines
- Manage capital improvement projects to enhance security

- Supervise testing of security equipment
- Consult with tenants to develop individualized security requirements
- Ensure facility-wide compliance with security contracts & building procedures
- Develop protocols for special events & VIP visits
- Coordinate with NYPD, NYFD, state & federal law enforcement & in-house security staff to establish training, sharing of personnel assets & equipment
- Review tenant leases, security contracts & vendor invoices for accuracy & renegotiation, when necessary
- Manage professional development & performance assessments for employees
- Maintain relationships with NY/NJ Port Authority, 911 Museum & Memorial & Tower 1/Durst Organization

U.S. Department of Homeland Security

1999 - 2017

United States Secret Service Special Agent

- Led anti-fraud investigations: Electronic Crimes Task Force Squad, Protective Intelligence Squad, Credit Card Fraud Squad, El Dorado Task Force Squad (multi-agency financial crimes task force) & Identity Theft Investigations Squad
- Conducted complex investigations of financial crimes (credit card fraud, fraudulent access devices, fraudulent ID, theft of government checks & false applications) in cooperation with local law enforcement & corporate stakeholders
- Created training protocols for conducting investigations into businesses created for sole purpose of processing fraudulent credit card transactions
- Supervised 3 investigative squads to ensure junior agents followed proper evidence & interview procedures

Certifications

Firearms Instructor, Lead Firearms Instructor, Physical Fitness Instructor (USSS)
Cooperative Member of CCTV Camera Share program with NY/NJ Port Authority & NYPD

Security Software

Lenel OnGuard Access Management, Custom Solutions, Crystal Reports; Pelco CCTV; Genetec CCTV; Briefcam; HID access cards

Education

John Jay College of Criminal Justice
M.A. - Forensic Psychology

College of Staten Island
B.A. - Psychology